

An agreement made on this 27<sup>th</sup> day of APRIL 2019 between  
Relent Software Technologies having its registered office at  
KANNUR (dist), KERALA (the supplier)  
and the Chairman, Academic Council, Sirajul Huda Educational Complex, Kuttiady having its  
registered office at  
SIRAJUL HUDA EDUCATIONAL COMPLEX, KUTTIADY, KERALA (the  
client).

WHEREAS, Seller wishes to sell its "School Management System" a system automation software  
to the Client, and

WHEREAS, Client desires to purchase the Product from Supplier pursuant to the terms and  
conditions of this Agreement;

This correspondence outlines the complete scope of work agreed between the supplier & client as  
follows, including objectives, procedures, terms & conditions, cost etc.

**PROPOSAL OF**  
**SCHOOL MANAGEMENT SYSTEM**  
**FOR**

**M/s. SIRAJUL HUDA ENGLISH MEDIUM SCHOOL IN –  
KUTTIYADI, PERAMBRA, CHERUMOTH, PARAKADAVU, VADAKARA,  
MEPPAYUR, PERINGATHOOR.**

**SUBMITTED BY**  
**RELENT SOFTWARE TECHNOLOGIES**

**MAIN ROAD, PAYYANUR 670307**  
**PH: 04985 206222, 9947522420**

**Submission Date: 25/04/2019**

**Submitted to : THE CHAIRMAN, ACADEMIC COUNCIL, SIRAJUL HUDA EDUCATIONAL COMPLEX,  
KUTTIADY.**



Greetings from Relent Software Technologies!!!

We are happy to serve you with our product & services.

On discussions, we came to know that you have a requirement of a best Administration & management software to enhance your functions so that it can continue to serve you effectively.

Therefore, RELENT Software Technologies hereby introduces its "School Management System" for your requirement.

This correspondence outlines the complete scope of work you requested, including objectives, procedures, terms & conditions, cost etc.

## OBJECTIVE

Implement "Relent School Management System" in **M/s. SIRAJUL HUDA EDUCATIONAL COMPLEX, KUTTIADY** & installation of software, including implementation and setup, training & professional assistance.

## SCOPE OF THE PROJECT

School Management System, ERP solution is a web based application that lets you easily manage the databases related to your institute **24 X 7 with secured passwords**. It is a responsive application suitable for any of your devices. It also gives you a very easy to use interface to manage different information **related to your institute such as Fees, Result, Exam, Library, Transportation, Store, News & Events, Mail management, Online interface and much more than you expect.**

## PROJECT CO-ORDINATION AND REVIEW

We recommend that project is steered by a Project review committee as suggested below. The members may be modified on mutual consultations.

- a. Management- **M/s. SIRAJUL HUDA EDUCATIONAL COMPLEX, KUTTIADY**
- b. Managing Director - **M/s RELENT SOFTWARE TECHNOLOGIES**
- c. Project Co-ordinator - **AN EXECUTIVE OF RELENT SOFTWARE TECHNOLOGIES**



## TERMS & CONDITIONS

1. Client should ensure that functional & user representatives will be available for co-ordination, consultations and clarifications during the system study.
2. The system requirements would be frozen after the end of system study phase. Any major customizations involve additional efforts & hence would be taken up on additional costs. This would be taken up based upon the decision of the project co-ordination & monitoring group.
3. After the installation of the software, training will be provided to the Clients team. After the completion of the Project a completion certificate has to be signed by Client accepting the completion. All the payments towards RELENT Software Technologies has to be completed within one week of completion of the Project.
4. Note the client has paid only for the results of the labor: for example, if a client commissions us to build an online quiz app, they pay for and own the working application, but have no rights over the code itself which is of the Company only. The client shall have no rights to copy or resell the software code of the product to any person. The software code of the product is the sole property of Relent & will be protected from any access to the client or any other third party acting on behalf of the client.
5. The client or its agent, employee or any other third party acting on behalf of the client may not: [a] sublicense, disclose, publish or transfer the Software to a third party; [b] translate the Software into another computer language or in any way reverse engineer, decompile, or disassemble them.
6. The Software license is valid up to 5 years from the date of agreement signing. The license will have to be renewed thereafter. The Software attracts server charges from 2<sup>nd</sup> year onwards from the date of invoice. Therefore, Client has to pay Rs.5000 server charges on yearly basis for each school.

**NOTE: THIS COST DOES NOT INCLUDE ANY COST FOR EXTRA SERVICE, WHICH REQUIRES EXTRA EFFORT & THUS WOULD BE TAKEN UP ON ADDITIONAL COSTS ONLY.**



7. Our School Management System is a complete software with all basic options required for the operations & is customizable on client's special needs. Any major customization requirement shall attract extra time & money depending on the work. Customization will be done on payment basis without changing the database structure. Charges for such customization will be decided on case to case basis depending upon quantum of work & time required.
8. The web application cost of this software is Rs.1,10,000 per school valid up to 5 years and the android app cost is Rs.3 per student per month from each school from June 2019. SMS charges are extra for text msg in web application. For Android app, sms is free.

## SERVICE LEVEL AGREEMENT

1. Relent Software Technologies hereby guarantees up to 99.9% software efficiency to the School Management.
2. In case of any technical issue that may arise while using our software, the response time required by Relent shall be 2 hrs & the resolve time required shall be 6 hrs. This does not include any customization work. Refer point 7 above in terms & conditions for any customization needs.
3. Relent Software Technologies hereby assures complete data backup guarantee to the School Management.
4. Relent Software Technologies guarantees to maintain 100% database confidentiality.
5. In case of any violation of this agreement made by either party, legal action can be taken under the court of law.
6. The validity period of this agreement is for only 5 years from the date of signing the agreement.
7. Relent shall provide online and offline backup facility.
8. Relent shall provide first 2 trainings for free but thereafter Relent shall charge Rs.1000 plus travelling expenses per day for each training required by the management.

We appreciate the opportunity to service your software needs. If you accept this proposal, please sign one copy and return for acknowledgement.

Sincerely,

Dileesh P.V  
Managing Director.



Enclosure: Quotation for School Management System for **M/s. SIRAJUL HUDA EDUCATIONAL COMPLEX, KUTTIADY**

#### CLIENTS RESPONSE

This letter covers all areas that have to be communicated & therefore we agree with the Proposal.

Accepted by

Designation

CHAIRMAN  
ACADEMIC COUNCIL  
SIRAJUL HUDA  
EDUCATIONAL COMPLEX  
P.O. KUTTIADY - 670 308

Date

17/05/2019



**RELENT SOFTWARE TECHNOLOGIES**  
MAIN ROAD PAYYANUR  
KANNUR -670307

## QUOTATION

**DATE:** 25/04/2019

**SOFTWARE:**

**SCHOOL MANAGEMENT SYSTEM**

**TO: THE CHAIRMAN, ACADEMIC  
COUNCIL, SIRAJUL HUDA  
EDUCATIONAL COMPLEX, KUTTIADY.**

### SOFTWARE COST:

**TOTAL SOFTWARE ACTUAL COST** of Relent School Management System is **Rs.1,50,000** (including installation & setting up charges). On discussions with the Chairman, Academic Council, Sirajul Huda Educational Complex, a discount of **Rs.40,000** has been provided to each school for the bulk order taken from 7 schools of Sirajul Huda.

For Sirajul Huda EMS, Kuttiyadi	Rs.1,10,000/- (valid for 5 years only)
For Sirajul Huda EMS, Perambra	Rs.1,10,000/- (valid for 5 years only)
For Sirajul Huda EMS, Cherumoth	Rs.1,10,000/- (valid for 5 years only)
For Sirajul Huda EMS, Parakadavu	Rs.1,10,000/- (valid for 5 years only)
For Sirajul Huda EMS, Vadakara	Rs.1,10,000/- (valid for 5 years only)
For Sirajul Huda EMS, Meppayur	Rs.1,10,000/- (valid for 5 years only)
For Sirajul Huda EMS, Peringathoor	Rs.1,10,000/- (valid for 5 years only)

Add: Android app cost for each school **Rs.3/-per student per month** (from June 2019)

Add : Yearly server rental charges for each school **Rs.5000/-** (from 2<sup>nd</sup> year onwards)

Add : Yearly license renewal charge from 6<sup>th</sup> year onwards for each school **Rs. 30,000/-** (exclusive of yearly server charge)

**SMS CHARGES EXTRA FOR SMS MODULE**

## OTHER SERVICE TERMS :

1 YEAR FREE CUSTOMISATIONS FOR MINOR NEEDS (works that can be done within 2hrs)

FOR MAJOR CUSTOMISATION NEEDS- extra charges. REFER POINT (7) ABOVE in T&C  
(work that will exceed 2 hrs.)

5 YEARS FREE GUARANTEED MAINTENANCE SERVICE

## PAYMENT TERMS:

Rs.70,000 Advance payment on the date of agreement signing & balance  
Rs.7,00,000 payment on the date of software installation & handover.

Payment through DD or At par cheques only in favour of 'RELENT SOFTWARE TECHNOLOGIES'.

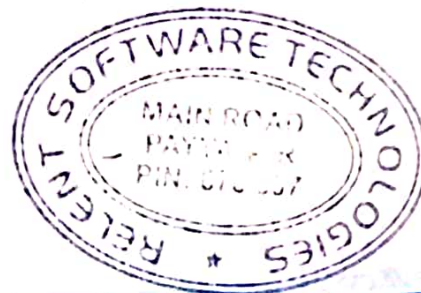
## AVAILABILITY:

Ready to use.

## DELIVERY TERMS:

Project completion in 20 days on receiving complete documents & details required for software installation from the client.

*"We appreciate your trust, and we'll do our best to continue to give you the kind of service you deserve."*







# **SIRAJUL HUDA**

**ENGLISH MEDIUM SCHOOL (CBSE STREAM)**  
(Run by: Sirajul Huda Educational Complex Kuttiady)

Date: .....

Ref:

19<sup>th</sup> August 2019

To  
The Manager  
Relent Software Technologies,  
Payyanur, Kerala.


Dear Sir,

Sub: Letter to confirm Project completion.

We hereby confirm that Relent Software Technologies has completed its School Management Software of Mobile App & Web App project undertaken for Sirajul Huda English Medium School, Vatakara and has customized the software as per the requirements of the school & that the school is completely satisfied with the software & is currently able to use the software as required.

Thanking You.

Yours Truly

  
Manager  
20/8/19  
Sirajul Huda English Medium School  
Sand Banks Road  
Vatakara

For Sirajul Huda English Medium School  
Vatakara